

| SR. # | PARTICULARS                                                                    | NUMBER |
|-------|--------------------------------------------------------------------------------|--------|
| 1     | Number of customer grievances as on Dec 31, 2024                               | NIL    |
| 2     | Number of customer grievances <b>received</b> during the quarter               | NIL    |
| 3     | Number of customer grievances <b>redresses</b> during the quarter              | NIL    |
| 4     | Number of customer grievances <b>unresolved</b> as on Mar 31, 2025             | NIL    |
| 5     | Number of customer grievances <b>unresolved</b> beyond three months of receipt | NIL    |