| SR. # | PARTICULARS   | NUMBER |
|-------|---|--------|
| 1     | Number of customer grievances as on September 30, 2024                  | NIL    |
| 2     | Number of customer grievances received during the quarter               | NIL    |
| 3     | Number of customer grievances redresses during the quarter              | NIL    |
| 4     | Number of customer grievances <b>unresolved</b> as on December 31, 2024 | NIL    |
| 5     | Number of customer grievances unresolved beyond three months of receipt | NIL    |